

Summary of Code of practice for pastoral care of International Students

The Code sets the standards for educational providers to ensure that:

- High professional standards are maintained
- The recruitment of international students is undertaken in an ethical and responsible manner
- Information supplied to international students is comprehensive, accurate and up to date
- Students are provided with information before entering into any commitments
- Contractual dealings with international students are conducted in an ethical and responsible manner
- The particular needs of international students are recognised
- International students under the age of 18 are in safe accommodation
- All providers have fair and equitable internal procedures to resolve international student grievances

Full details may be obtained in the Code.

The Code also establishes the IEAA and Review Panel to receive and adjudicate on student complaints

For more information visit the web page

www.minedu.govt.nz/goto/international